



## LONGMEADOW FARMS/FORT BEND MUD 146 & 194 GUIDELINES FOR NEW RESIDENTIAL RECYCLING COLLECTION EFFECTIVE SEPTEMBER 1, 2015

Congratulations! You recently should have received a new 65-gallon cart for the collection of all of your recyclable materials. This upgraded service has been provided for you (Longmeadow Farms) by WCA at no additional charge to the customer. You will find that this larger capacity will greatly reduce the amount of your household trash and present a cleaner way to recycle.

**PLEASE NOTE:** Other than the size of the cart, nothing else about your recycling service has changed. This cart is simply intended to give each household more capacity for items that are to be recycled. The “footprint” of the 65-gallon cart is approximately the same size as the 18-gallon bin, it is just taller.

The following are some questions and answers to frequent inquiries:

**Q-WILL MY SERVICE DAYS BE THE SAME?**

**A-YES, YOUR SERVICE DAYS** will remain Tuesday and Friday-trash, *FRIDAY ONLY FOR RECYCLING*. Cart must be placed at the curb, with the lid towards the street, by 7:00 am for collection.

**Q-WHAT SHOULD I DO WITH MY EXISTING BIN? WHAT IF I DO NOT WANT TO KEEP THE NEW 65-GALLON BIN?**

**A-EXISTING RECYCLING BINS SHOULD HAVE BEEN COLLECTED FRIDAY, AUGUST 28<sup>TH</sup> OR FRIDAY, SEPTEMBER 4<sup>TH</sup>. IF YOU DO NOT WISH TO KEEP THE CART, YOUR EXISTING BIN WAS NOT COLLECTED, OR YOU HAVE ANY QUESTIONS, PLEASE EMAIL US AT – [houcsr@wcamerica.com](mailto:houcsr@wcamerica.com)**

**HOLIDAY SCHEDULE WILL REMAIN THE SAME** - WCA observes the following holidays: Christmas Day, Thanksgiving Day, Memorial Day, Labor Day, Independence Day, and New Year’s Day. No service on the observed Holiday, service resumes on the *next scheduled service day*.

**Q-WILL THEY STILL COLLECT RECYCLING FROM MY OLD CONTAINER OR THE 65-GALLON CART THAT I ALREADY HAVE?**

**A-YES. IT IS OUR GOAL TO EVENTUALLY ELIMINATE ALL 18-GALLON BINS BUT FOR NOW, THEY WILL BE SERVICED. All existing 65-gallon carts will also be serviced.**

**Q-WHAT IF A BOX IS TOO LARGE TO FIT IN THE CART?**

**A-BREAK DOWN THE BOX AS BEST YOU CAN AND SET IT ON THE GROUND NEXT TO THE CART.**

**Q-CAN I USE THE NEW GRAY RECYCLING CART FOR TRASH OVERFLOW?**

**A-NO, THIS CART IS INTENDED FOR THE COLLECTION OF RECYCLABLE MATERIALS ONLY.**

**WE ARE PLEASED TO OFFER THIS SERVICE AND HOPE THAT IT WILL BE A GREAT ADDITION TO YOUR COLLECTION SERVICES.**

**THANK YOU FOR BEING A LOYAL CUSTOMER!**

WCA  
[houcsr@wcamerica.com](mailto:houcsr@wcamerica.com)  
8515 S. Highway 6 South  
Houston, TX 77083